

A BRIEF STUDY ON CYBERSPACE AND DISPUTES IN CYBERSPACE

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INTRODUCTION:

Traditionally, disputes are resolved within the boundaries of the parties' respective physical jurisdictions. However, consumers of an online business could be found anywhere in the United States or the globe. How does the company manage such a large audience? Since so many "anonymizer" devices exist to protect identity in cyberspace, it is practically difficult to confirm the customer's location. Even the digital cash equivalent, such as e-Cash, or a service like PrivateBuy.com may be used by a customer to make an anonymous payment for goods or services. An online business can limit its customer base to the countries where it is ready to comply with regulation when goods need to be physically delivered. This is nearly impossible when digital goods and services are supplied online, and the business may have to rely on the accuracy of the customer's information on their location. Of course, a large number of e-commerce businesses have internet in order to target a global market. In addition to discussing alternative means for resolving disputes and complaints in a global online economy, this segment will examine efforts to address the jurisdictional conundrum of cyberspace.

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